



Guest Pet Policy

Acceptance of Responsibility

Thank you for choosing to stay at The Villas of Grand Cypress with your pet. It is our intent to provide you with not only a wonderful and enjoyable stay, but also a safe one. For the comfort and safety of all guests and pets, we kindly request that all pet owners act responsibly with their pet. A \$150 non-refundable cleaning fee and current vaccination records are required at check in and guest is responsible for any damages. Please read, agree, and adhere to the following pet policies/terms. Please note that these policies/terms do not extend to our Hyatt Regency Grand Cypress or Racquet Club.

1. The resort must be made aware of your pet in advance of your arrival so that appropriate arrangements may be made. Maximum weight is 25 pound per pet and no more than 1 pet per room/villa.
2. A cleaning fee in the amount of \$150 will be charged upon arrival. Additional charges for damage may be assessed.
3. No dangerous animals, animals perceived to be threatening, wild animals, or other unusual animals will not be permitted. The hotel shall make the final determination of whether a specific pet will be permitted.
4. Your pet should have all recommended vaccinations up to date and you agree to obtain and provide current records from a licensed veterinarian regarding your pet to a front desk agent upon arrival.
5. If your pet barks, makes other noises, or is otherwise a cause of guest complaints, then we reserve the right to require the guest to remove the pet. The hotel, at its discretion, is not required to provide any warning or second chance for violation of this policy. The decision of the hotel is final and a list of boarding companies will be provided.
6. Your pet must be leashed or restrained at all time in public spaces on the property. However, they are not permitted in food and beverage, pool, or golf course areas.
7. Your pet must be supervised at all times while on the resort. You have been provided with a list of local pet sitting services, which can be arranged for you through our concierge. Since these services are not provided by Grand Cypress, we cannot be held responsible for any pet service engaged by you.
8. During the course of your stay, your accommodations will only be cleaned while there is a guest in the room to restrain the pet or if the pet is already restrained in a cage, crate, or the

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like. The housekeepers will not enter a room with an unsupervised or unrestrained pet. **All rooms must be cleaned each day.**

9. Guests are responsible for pet waste clean up inside the room and throughout the property grounds. There are designated pet walk areas which are to be used.

10. It is understood that you fully accept responsibility for any and all damages caused by the pet and you agree to pay the hotel for the cost of repairing any such damage. If the hotel is unable to rent the damaged room while the damage is being repaired, you shall be responsible for any lost room revenue incurred. The charges for such damage repair, and lost revenue if necessary, maybe charged to your credit card. Additionally, you are responsible for all personal injuries and/or property damage related to your pet.

Further, you agree to indemnify and hold harmless Grand Cypress Resort, the hotel, its operators and owners, and their respective affiliates from all liability and/or damage suffered as a result of your pet.

Signing below, I agree to the policies and terms above.

Date

Signature

Printed name

Type of Pet:

Cell Phone:
